

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This the 06<sup>th</sup> day of December' 2023**

**C.G.No.36/2023-24/Tirupati Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>

***Between***

Smt. K. Reddemma, Kummarapalli (V),  
Bodevandlapalli (P), Yerravaripalem (M),  
Bakrapeta, Chittoor District.

Complainant

***AND***

1. Dy. Executive Engineer/O/Piler
2. Executive Engineer/O/Piler
3. Executive Engineer/Construction/ Tirupati

Respondents

This complaint came up for final hearing before this Forum in the presence of the son of the complainant through WhatsApp and the respondents through video conferencing on 01.12.2023 and having considered the complaint and submissions of both the parties, this Forum passed the following:

**ORDER**

01. The complainant submitted the complaint during the Vidyt Adalat conducted on 17.10.2023 at Piler stating that about four years back she applied for agricultural service connection and the respondents



erected the transformer but did not lay the electrical line and did not release the service connection.

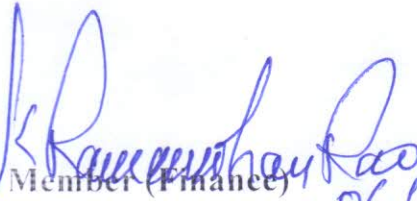
02. The said complaint was registered as C.G.No.36/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the delay in releasing the service connection to the complainant was due to objection raised by one B. Gurrappa Naidu, that they tried to convince him so many times but in vain, that subsequent to this complaint they again tried to convince the said Gurrappa Naidu and at last on 15.11.2023 he has withdrawn his objection and then they erected 11 KV line on 18.11.2023 and they have completed the works of DTR erection and LT line and released the power supply and thereby the grievance of the complainant was resolved.
03. Heard the son of the complainant through WhatsApp and the respondents through video conferencing. The son of the complainant reported that their problem was solved by the respondents subsequent to the complaint and he confirmed the erection of the agricultural Distribution Transformer and supply of power. Since the grievance of the complainant was redressed, this Forum feel that this complaint can be closed.



04. ***In the result***, the complaint is closed. There is no order as to costs.
05. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06<sup>th</sup> day of December'2023.

  
CHAIRPERSON

  
Member (Finance)  
06/12/2023

  
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

